



# BTS TECHNOLOGIES

IT Services | Phones | Security

Effective February 21, 2025. This Schedule of Third-Party Services supersedes and replaces all prior versions.

## Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR END USER AGREEMENT	THIRD-PARTY SERVICE PRIVACY POLICY
Acronis	Backup	<a href="https://www.acronis.com/en-us/legal.html">https://www.acronis.com/en-us/legal.html</a>	<a href="https://www.acronis.com/en-us/company/privacy.html">https://www.acronis.com/en-us/company/privacy.html</a>
Adtran	Networking, Switching, Routing	<a href="https://adtran.com/web/fileDownload/doc/33057">https://adtran.com/web/fileDownload/doc/33057</a>	<a href="https://adtran.com/web/page/portal/Adtran/wp_privacypolicy">https://adtran.com/web/page/portal/Adtran/wp_privacypolicy</a>
Algo Solutions	Paging, Alerting and Access Control	<a href="https://www.algosolutions.com/terms-and-conditions/">https://www.algosolutions.com/terms-and-conditions/</a>	<a href="https://www.algosolutions.com/privacy-policy/">https://www.algosolutions.com/privacy-policy/</a>
Avanan – a Check Point Company	Enhanced Email Security	<a href="https://www.avanan.com/avanan-terms-of-service">https://www.avanan.com/avanan-terms-of-service</a>	<a href="https://www.checkpoint.com/privacy/">https://www.checkpoint.com/privacy/</a>
Bandwidth	Messaging, Voice, and Emergency	<a href="https://www.bandwidth.com/legal/terms-of-use-bandwidthcom-web-sites/">https://www.bandwidth.com/legal/terms-of-use-bandwidthcom-web-sites/</a>	<a href="https://www.bandwidth.com/privacy/">https://www.bandwidth.com/privacy/</a>
Cenersys	Network and Internet Connection Monitoring	<a href="http://cenersys.com/legal.html">http://cenersys.com/legal.html</a>	N/A
Clearly Communications	Voice over IP	<a href="https://www.clearly.net/legal/aup/">https://www.clearly.net/legal/aup/</a>	<a href="https://www.clearly.net/legal/privacy/">https://www.clearly.net/legal/privacy/</a>
CloudRadial	Enhanced Client Portal	<a href="https://www.cloudradial.com/terms">https://www.cloudradial.com/terms</a>	<a href="https://www.cloudradial.com/privacy">https://www.cloudradial.com/privacy</a>
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Proposal Software and Templates	<a href="https://www.connectwise.com/company/terms">https://www.connectwise.com/company/terms</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
Cove Data Protection by N-ABLE	Data Cloud Backup and Disaster Recovery	<a href="https://www.n-able.com/legal/terms-of-use">https://www.n-able.com/legal/terms-of-use</a>	<a href="https://www.n-able.com/legal/privacy">https://www.n-able.com/legal/privacy</a>

Crushbank	Data Platform	<a href="https://www.crushbank.com/terms-of-service/">https://www.crushbank.com/terms-of-service/</a>	N/A
Datto	Backup and Disaster Recovery	<a href="https://www.datto.com/legal/terms-of-use">https://www.datto.com/legal/terms-of-use</a>	<a href="https://www.datto.com/legal/privacy-policy">https://www.datto.com/legal/privacy-policy</a>
Dell	Desktop, laptops	<a href="https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp">https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp</a>	<a href="https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp">https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp</a>
Dell	Servers	<a href="https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp">https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp</a>	<a href="https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp">https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp</a>
Duo	Two Factor Authentication	<a href="https://duo.com/legal/terms">https://duo.com/legal/terms</a>	<a href="https://www.cisco.com/c/en/us/about/legal/privacy.html">https://www.cisco.com/c/en/us/about/legal/privacy.html</a>
Eagle Eye Networks	Cloud Video Surveillance Controller and Storage	N/A	<a href="https://www.een.com/privacy-policy/">https://www.een.com/privacy-policy/</a>
Field Nation	Service Techs	<a href="https://fieldnation.com/">https://fieldnation.com/</a>	N/A
ID Agent	Dark Web Monitoring	<a href="https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf">https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf</a>	<a href="https://www.idagent.com/privacy-policy/">https://www.idagent.com/privacy-policy/</a>
Immy.bot	Automated Workstation Deployment Tool	<a href="https://immy.bot/terms-of-use">https://immy.bot/terms-of-use</a>	<a href="https://immy.bot/privacy-policy">https://immy.bot/privacy-policy</a>
IT Glue	IT Documentation Software	<a href="https://www.itglue.com/terms/">https://www.itglue.com/terms/</a>	<a href="https://www.itglue.com/privacy-policy/">https://www.itglue.com/privacy-policy/</a>
LastPass	Password and Identity Management	<a href="https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos">https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos</a>	<a href="https://lastpassapp.com/privacy">https://lastpassapp.com/privacy</a>
LogMeIn	Remote Access Software	<a href="https://www.logmein.com/legal/terms-and-conditions">https://www.logmein.com/legal/terms-and-conditions</a>	<a href="https://www.logmein.com/legal/privacy">https://www.logmein.com/legal/privacy</a>
LucidChart	Intelligent Diagramming	<a href="https://lucid.co/legal">https://lucid.co/legal</a>	<a href="https://lucid.co/privacy">https://lucid.co/privacy</a>
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	<a href="https://www.microsoft.com/licensing/docs/customeragreement">https://www.microsoft.com/licensing/docs/customeragreement</a>	<a href="https://privacy.microsoft.com/en-us/privacystatement">https://privacy.microsoft.com/en-us/privacystatement</a>
NEC America	Voice over IP	<a href="https://www.necam.com/Legal/TermsOfUse/">https://www.necam.com/Legal/TermsOfUse/</a>	<a href="https://www.necam.com/Legal/PrivacyPolicy/">https://www.necam.com/Legal/PrivacyPolicy/</a>
Nerdio	Cloud Management	<a href="https://privatecloud.getnerdio.com/terms-of-service/">https://privatecloud.getnerdio.com/terms-of-service/</a>	<a href="https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy">https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy</a>
Netgear	Networking, Switching	<a href="https://www.netgear.com/about/terms-and-conditions/">https://www.netgear.com/about/terms-and-conditions/</a>	<a href="https://policy.netgear.com/privacy/privacy.html">https://policy.netgear.com/privacy/privacy.html</a>
NVT Phybridge	POE Networks	<a href="https://www.nvthybridge.com/terms-of-use/">https://www.nvthybridge.com/terms-of-use/</a>	<a href="https://www.nvthybridge.com/privacy-policy/">https://www.nvthybridge.com/privacy-policy/</a>

OneBill	Usage Based Billing	<a href="https://www.onebillsoftware.com/">https://www.onebillsoftware.com/</a>	N/A
Pangea Communications	Cloud Fax Service	<a href="https://www.pangea.com/company/privacy.html#:~:text=All%20communications%20between%20Users%20and,Service%2Drelated%20communications%20from%20Pangea.">https://www.pangea.com/company/privacy.html#:~:text=All%20communications%20between%20Users%20and,Service%2Drelated%20communications%20from%20Pangea.</a>	<a href="https://pangaea.us/general-terms-and-conditions-of-service/">https://pangaea.us/general-terms-and-conditions-of-service/</a>
Reinvent Telecom	Voice over IP	<a href="https://reinventtelecom.com/wp-content/uploads/2021/06/Accountable-Use-Policy-Reinvent-Telecom-V1.1.pdf">https://reinventtelecom.com/wp-content/uploads/2021/06/Accountable-Use-Policy-Reinvent-Telecom-V1.1.pdf</a>	<a href="https://reinventtelecom.com/wp-content/uploads/2017/09/PrivacyPolicy.pdf">https://reinventtelecom.com/wp-content/uploads/2017/09/PrivacyPolicy.pdf</a>
SaaS Alerts	Cloud Application Security	<a href="https://saasalerts.com/terms/">https://saasalerts.com/terms/</a>	<a href="https://saasalerts.com/privacy-policy/">https://saasalerts.com/privacy-policy/</a>
Sherweb	Cloud Solutions	<a href="https://www.sherweb.com/legal/">https://www.sherweb.com/legal/</a>	<a href="https://www.sherweb.com/legal/privacy">https://www.sherweb.com/legal/privacy</a>
signNow	Digital Signatures	<a href="https://www.signnow.com/terms">https://www.signnow.com/terms</a>	<a href="https://www.signnow.com/privacy_policy">https://www.signnow.com/privacy_policy</a>
Solutions Granted/Avanan	Email Protection	<a href="https://www.avanan.com/avanan-terms-of-service">https://www.avanan.com/avanan-terms-of-service</a>	<a href="https://www.avanan.com/privacy-policy">https://www.avanan.com/privacy-policy</a>
TelCloud	Communications Platform as a Service	<a href="https://telcloud.com/">https://telcloud.com/</a>	N/A
ThreatLocker	Zero-Trust Network Management	<a href="https://threatlocker-aoc.huntress.io/terms_of_service.html">https://threatlocker-aoc.huntress.io/terms_of_service.html</a>	<a href="https://www.threatlocker.com/privacy-policy">https://www.threatlocker.com/privacy-policy</a>
TruMethods myITProcess	MSP Training & Solutions	<a href="https://www.trumethods.com/terms">https://www.trumethods.com/terms</a>	<a href="https://www.trumethods.com/privacy">https://www.trumethods.com/privacy</a>
Turnium	Networking Platform	<a href="https://turnium.com/end-user-license-agreement/">https://turnium.com/end-user-license-agreement/</a>	<a href="https://turnium.com/privacy-policy/">https://turnium.com/privacy-policy/</a>
Ubiquiti	Networking, Switching, WiFi	<a href="https://www.ui.com/legal/unifi-elite/termsandconditions/">https://www.ui.com/legal/unifi-elite/termsandconditions/</a>	<a href="https://www.ui.com/legal/privacypolicy/">https://www.ui.com/legal/privacypolicy/</a>
Verizon Business	Telecom	<a href="https://www.verizon.com/business/">https://www.verizon.com/business/</a>	<a href="https://www.verizon.com/business/resources/partner-network/partner-portal-privacy-notice/">https://www.verizon.com/business/resources/partner-network/partner-portal-privacy-notice/</a>
Watchguard	DNS Protection, Firewalls & Wireless Access Points	<a href="https://www.watchguard.com/wgrd-about/terms-of-use">https://www.watchguard.com/wgrd-about/terms-of-use</a>	<a href="https://www.watchguard.com/wgrd-about/privacy-policy">https://www.watchguard.com/wgrd-about/privacy-policy</a>
Webroot	Antivirus	<a href="https://www.webroot.com/us/en/legal">https://www.webroot.com/us/en/legal</a>	<a href="https://www.webroot.com/us/en/legal/privacy">https://www.webroot.com/us/en/legal/privacy</a>
Yealink	Meeting Solutions	<a href="https://www.yealink.com/en">https://www.yealink.com/en</a>	N/A
Zultys	Voice over IP	<a href="https://www.zultys.com/terms-and-conditions/">https://www.zultys.com/terms-and-conditions/</a>	<a href="https://www.zultys.com/privacy-policy/">https://www.zultys.com/privacy-policy/</a>