



Effective August 26, 2025. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
ACDI	Software Solutions	https://www.acdi.com	N/A
Acronis	Security, Backup, Disaster Recovery	https://www.acronis.com/en-us/support/platform-terms-conditions.html	https://www.acronis.com/en-us/company/privacy/
Addigy	Mobile Device Management Software	https://addigy.com/terms-and-conditions/	https://addigy.com/legal/privacy-policy/
Adobe	Software	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/dataprivacy/
AT&T	Network Services	https://www.corp.att.com/agreement/	https://about.att.com/privacy/full_privacy_policy.html
Atomic 8 Ball	Website Provider	https://www.atomic8ball.com/policies/terms-of-service	https://www.atomic8ball.com/policies/privacy
Axis	Network Cameras	https://www.axis.com/dam/public/64/2f/3b/axis-os-eula-en-US-353664.pdf	https://www.axis.com/en-us/privacy
BitDefender	EndPoint Protection Software	https://www.bitdefender.com/site/view/legal-eula.html	https://www.bitdefender.com/site/view/legal-privacy.html
Brivo	Surveillance and Access Control	https://www.brivo.com/terms-of-use-brivo-services/	https://www.brivo.com/privacy/
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy

Clearlyfly	VOIP SIP	https://www.clearfly.net	https://www.clearfly.net/legal/privacy/
CloudAlly	Cloud Backup	https://www.cloudally.com	https://www.opentext.com/about/privacy
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
ConnectWise / Sentinel One	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
Cylance	Managed Detection and Response	https://solutionsgranted.com/services/	N/A
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
Dynabook	Laptop Computers	https://us.dynabook.com/web-site/terms-of-use	https://us.dynabook.com/web-site/privacy-policy
eGoldFax	Cloud Fax Solution	https://www.egoldfax.com/terms-and-conditions	https://www.egoldfax.com/privacy
Fortinet	Network Security	https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf	https://www.fortinet.com/corporate/about-us/privacy
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
Huntress	EndPoint Protection Software	https://huntress.io/terms_of_service.html	https://www.huntress.com/privacy-policy
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
Jamf	Lifecycle Management	https://www.jamf.com/terms-of-use/	https://www.jamf.com/privacy-policy/
Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Keeper Security	Desktop Security	https://www.keepersecurity.com/termsfuse.html	https://www.keepersecurity.com/privacypolicy.html
KnowBe4	Security Awareness Training	https://www.knowbe4.com/web-site-terms-of-use	https://www.knowbe4.com/web-site-privacy-notice
LastPass	Password and Identity Management	https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy

Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Liongard	Customer Onboarding, Change Management	https://www.liongard.com/terms-of-use/	https://www.liongard.com/privacy-policy/
LogMeIn / GoTo	Remote Access Software	https://www.logmein.com/legal/terms-and-conditions	https://www.logmein.com/legal/privacy
MalwareBytes	EndPoint Protection Software	https://www.malwarebytes.com/eula	https://www.malwarebytes.com/legal/privacy-policy
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
N-Able - Cove Backup	Cloud Backup	https://www.n-able.com/legal/terms-of-use	https://www.n-able.com/legal/privacy
N-Able - N-Central	RMM	https://www.n-able.com/legal/terms-of-use	https://www.n-able.com/legal/privacy
Nerdio	Cloud Management	https://privatecloud.getnerdio.com/terms-of-service/	https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
Network Solutions	Domain Products	https://assets.web.com/legal/English/TermsOfUse.pdf	https://newfold.com/privacy-center
NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment.	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
NoviSign	Digital Signage	https://www.novisign.com	https://www.novisign.com/about/privacy-policy/
PaperCut	Print Management	https://www.papercut.com/help/manuals/ng-common/license/	https://www.papercut.com/privacy-policy/
RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Reolink	Security Cameras	https://reolink.com/terms-conditions/	https://reolink.com/privacy-policy/
SaaSAlerts	Alerting Platform	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/
Sharp	MFPs, Display Products	Terms and Conditions	Privacy Policy
Sherweb	CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
Solarwinds	Network Management	https://www.solarwinds.com/legal/eula	https://www.solarwinds.com/legal/privacy
SonicWall	Hardware Security / Firewall	https://www.sonicwall.com/legal/general-product-agreement/	https://www.sonicwall.com/legal/privacy-statement/
Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx
Spectrum Enterprise	Internet Provider	https://enterprise.spectrum.com/legal/terms-and-conditions.html	https://enterprise.spectrum.com/legal/acceptable-use-policy.html
Splashtop	Remote Control software	https://www.splashtop.com/terms/splashtop	https://www.splashtop.com/privacy
Synnex	Distributor/Cloud Provider	https://www.synnexcorp.com/terms/	https://www.synnexcorp.com/privacy-policy/
TeamViewer	Remote Access Software	https://www.teamviewer.com/en-us/info/commercial-use/	https://www.teamviewer.com/en-us/trust-center/world-class-privacy/
TechData	Distributor/Cloud Provider	https://www.techdata.com/content/visitor/abouttd/conditions.aspx	https://www.techdata.com/privacy/

The 20 LLC	Service Provider	https://the20store.com/terms/?srsltid=AfmBOopM-8A_4XR72ScVRTEIjpfQRztv2WndXZluY0ij7L2IEGeDzBK3	https://www.the20.com/privacy-policy/
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacy-policy/
Veeam	Backup, Recovery, and Replication	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html?ad=footer
Verizon Business	Internet Provider	https://www.verizon.com/about/terms-conditions/overview?adobe_mc=MC MID%3D43991704816565286293243495901764120041%7CMCORGID%3D7ED836675AB3A4860A495CAD%2540AdobeOrg%7CTS%3D1756237531	https://www.verizon.com/about/privacy/
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Wasabi	Cloud Storage	https://wasabi.com/legal/terms-of-use/	https://wasabi.com/legal/privacy-policy/
Watchguard	Network Security and Multi-Factor Authentication	https://www.watchguard.com/wgrd-support/support-levels/terms-conditions	https://www.watchguard.com/wgrd-about/privacy-policy
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
Wesco	Hardware Supplier	https://www.wesco.com/us/en.htm	https://www.wesco.com/content/wesco/us/en/policies/privacy-policy
Zoom	Online Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/
Zultys	Unified Communications	https://www.zultys.com/terms-and-conditions/	https://www.zultys.com/privacy-policy/