



Effective February 21, 2025. This Schedule of Third-Party Services supersedes and replaces all prior versions.

## Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
Acronis	Security, Backup, Disaster Recovery	<a href="https://www.acronis.com/en-us/support/platform-terms-conditions.html">https://www.acronis.com/en-us/support/platform-terms-conditions.html</a>	<a href="https://www.acronis.com/en-us/company/privacy/">https://www.acronis.com/en-us/company/privacy/</a>
Addigy	Mobile Device Management Software	<a href="https://addigy.com/terms-and-conditions/">https://addigy.com/terms-and-conditions/</a>	<a href="https://addigy.com/legal/privacy-policy/">https://addigy.com/legal/privacy-policy/</a>
Adobe Sign	Digital signatures	<a href="https://www.adobe.com/legal/terms.html">https://www.adobe.com/legal/terms.html</a>	<a href="https://www.adobe.com/privacy.html">https://www.adobe.com/privacy.html</a>
AlertOps	Incident management	<a href="https://alertops.com/terms-conditions/">https://alertops.com/terms-conditions/</a>	<a href="https://alertops.com/privacy-policy/">https://alertops.com/privacy-policy/</a>
Amazon Web Services	Cloud Computing Services	<a href="https://aws.amazon.com/service-terms/">https://aws.amazon.com/service-terms/</a>	<a href="https://aws.amazon.com/privacy/?nc1=fpr">https://aws.amazon.com/privacy/?nc1=fpr</a>
APC	Backup	<a href="https://www.apc.com/us/en/who-we-are/terms-of-use.jsp">https://www.apc.com/us/en/who-we-are/terms-of-use.jsp</a>	<a href="https://www.se.com/ww/en/about-us/legal/data-privacy.jsp">https://www.se.com/ww/en/about-us/legal/data-privacy.jsp</a>
Apple	Hardware Provider	<a href="https://www.apple.com/legal/">https://www.apple.com/legal/</a>	<a href="https://www.apple.com/privacy/">https://www.apple.com/privacy/</a>
Authy	Multifactor Authentication	<a href="https://www.twilio.com/legal/tos">https://www.twilio.com/legal/tos</a>	<a href="https://www.twilio.com/legal/privacy">https://www.twilio.com/legal/privacy</a>
Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	<a href="https://www.auvik.com/terms/">https://www.auvik.com/terms/</a>	<a href="https://www.auvik.com/privacy-policy/">https://www.auvik.com/privacy-policy/</a>
Barracuda	24x7 help desk	<a href="https://www.barracuda.com/company/legal/prd_trm">https://www.barracuda.com/company/legal/prd_trm</a>	<a href="https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy">https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy</a>
BitTitan	E-mail Migration	<a href="https://www.bittitan.com/legal/">https://www.bittitan.com/legal/</a>	<a href="https://www.bittitan.com/legal/privacy-policy/">https://www.bittitan.com/legal/privacy-policy/</a>
Blumira	SIEM	<a href="https://www.blumira.com/terms-of-use/">https://www.blumira.com/terms-of-use/</a>	<a href="https://www.blumira.com/privacy-policy/">https://www.blumira.com/privacy-policy/</a>
Brivo	Surveillance and Access Control	<a href="https://www.brivo.com/terms-of-use-brivo-services/">https://www.brivo.com/terms-of-use-brivo-services/</a>	<a href="https://www.brivo.com/privacy/">https://www.brivo.com/privacy/</a>
Cisco	Networking, Cloud, and Cybersecurity Solutions	<a href="https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end-user-license-agreement.html">https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end-user-license-agreement.html</a>	<a href="https://www.cisco.com/c/en/us/about/legal/privacy-full.html">https://www.cisco.com/c/en/us/about/legal/privacy-full.html</a>
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	<a href="https://meraki.cisco.com/support/#policies:tou">https://meraki.cisco.com/support/#policies:tou</a>	<a href="https://meraki.cisco.com/support/#policies:privacy">https://meraki.cisco.com/support/#policies:privacy</a>

ConnectBooster	CreditCard Processing + Customer Portal	<a href="https://www.connectbooster.com/terms-of-service/">https://www.connectbooster.com/terms-of-service/</a>	<a href="https://www.connectbooster.com/privacy-policy/">https://www.connectbooster.com/privacy-policy/</a>
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	<a href="https://www.connectwise.com/company/terms">https://www.connectwise.com/company/terms</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
Connectwise / Sentinel One	Managed Detection and Response with SOC	<a href="https://www.sentinelone.com/legal/terms-of-service/">https://www.sentinelone.com/legal/terms-of-service/</a>	<a href="https://www.sentinelone.com/legal/privacy-policy/">https://www.sentinelone.com/legal/privacy-policy/</a>
D&H	Distributor	<a href="https://www.dandh.com/v4/vi-ew?pageReq=legal&amp;int_cid=NS-FOOT&amp;utm_campaign=legal">https://www.dandh.com/v4/vi-ew?pageReq=legal&amp;int_cid=NS-FOOT&amp;utm_campaign=legal</a>	<a href="https://www.dandh.com/v4/vi-ew?pageReq=privacy&amp;int_cid=NS-FOOT&amp;utm_campaign=privacy">https://www.dandh.com/v4/vi-ew?pageReq=privacy&amp;int_cid=NS-FOOT&amp;utm_campaign=privacy</a>
Dell	Desktops, Laptops, Servers	<a href="https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp">https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp</a>	<a href="https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp">https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp</a>
DMARC Report	Email Security	<a href="https://dmarcreport.com/terms-and-conditions/">https://dmarcreport.com/terms-and-conditions/</a>	<a href="https://dmarcreport.com/privacy-policy/">https://dmarcreport.com/privacy-policy/</a>
DropSuite	O365 backup	<a href="https://dropsuite.us/terms">https://dropsuite.us/terms</a>	<a href="https://dropsuite.com/privacy-policy/">https://dropsuite.com/privacy-policy/</a>
DUO	Multifactor Authentication	<a href="https://duo.com/legal/terms">https://duo.com/legal/terms</a>	<a href="https://www.cisco.com/c/en/us/about/legal/privacy.html">https://www.cisco.com/c/en/us/about/legal/privacy.html</a>
Eagle Eye Networks	Video Surveillance	<a href="http://www.een.com/">www.een.com/</a>	<a href="https://www.een.com/privacy-policy/">https://www.een.com/privacy-policy/</a>
Galactic Advisors	Cybersecurity Advisor	<a href="https://www.galacticadvisors.com/">https://www.galacticadvisors.com/</a>	<a href="https://www.galacticadvisors.com/privacy-policy/">https://www.galacticadvisors.com/privacy-policy/</a>
Glasshive	CRM	<a href="https://app.glasshive.com/Account/TermsOfService">https://app.glasshive.com/Account/TermsOfService</a>	<a href="https://app.glasshive.com/Account/PrivacyPolicy">https://app.glasshive.com/Account/PrivacyPolicy</a>
GoDaddy	Internet Hosting	<a href="https://www.godaddy.com/legal/agreements">https://www.godaddy.com/legal/agreements</a>	<a href="https://www.godaddy.com/legal/agreements/privacy-policy">https://www.godaddy.com/legal/agreements/privacy-policy</a>
Google	Email Provider	<a href="https://policies.google.com/terms?hl=en-US">https://policies.google.com/terms?hl=en-US</a>	<a href="https://policies.google.com/privacy?hl=en">https://policies.google.com/privacy?hl=en</a>
GreatAmerica	Equipment Financing	<a href="https://www.greatamerica.com/terms-conditions">https://www.greatamerica.com/terms-conditions</a>	<a href="https://www.greatamerica.com/privacy">https://www.greatamerica.com/privacy</a>
Hewlett Packard	Desktop, laptops	<a href="https://www.hp.com/us-en/terms-of-use.html">https://www.hp.com/us-en/terms-of-use.html</a>	<a href="https://www.hp.com/us-en/privacy/privacy-central.html">https://www.hp.com/us-en/privacy/privacy-central.html</a>
HP	Hardware Provider	<a href="https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html">https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html</a>	<a href="https://www.hp.com/us-en/privacy/privacy.html">https://www.hp.com/us-en/privacy/privacy.html</a>
Huntress	EndPoint Protection Software	<a href="https://huntress.io/terms_of_service.html">https://huntress.io/terms_of_service.html</a>	<a href="https://www.huntress.com/privacy-policy">https://www.huntress.com/privacy-policy</a>
Immy.Bot	Computer Deployment	Terms of Use (immy.bot)	Privacy Policy (immy.bot)
IngramMicro	Distributor/Cloud Provider	<a href="https://corp.ingrammicro.com/en-us/legal/terms_of_use">https://corp.ingrammicro.com/en-us/legal/terms_of_use</a>	<a href="https://corp.ingrammicro.com/en-us/legal/privacy">https://corp.ingrammicro.com/en-us/legal/privacy</a>
Intuit	Accounting	<a href="https://quickbooks.intuit.com/global/terms-of-service/">https://quickbooks.intuit.com/global/terms-of-service/</a>	<a href="https://www.intuit.com/privacy/statement/">https://www.intuit.com/privacy/statement/</a>
IT Glue	IT Documentation Software	<a href="https://www.itglue.com/terms/">https://www.itglue.com/terms/</a>	<a href="https://www.itglue.com/privacy-policy/">https://www.itglue.com/privacy-policy/</a>
Liongard	Customer Onboarding, Change Management	<a href="https://www.liongard.com/terms-of-use/">https://www.liongard.com/terms-of-use/</a>	<a href="https://www.liongard.com/privacy-policy/">https://www.liongard.com/privacy-policy/</a>
Mailchimp	Email Service	<a href="https://mailchimp.com/legal/terms/">https://mailchimp.com/legal/terms/</a>	<a href="https://www.intuit.com/privacy/statement/">https://www.intuit.com/privacy/statement/</a>
Mailgun	E-mail API	<a href="https://www.mailgun.com/legal/terms/">https://www.mailgun.com/legal/terms/</a>	<a href="https://www.mailgun.com/legal/privacy-policy/">https://www.mailgun.com/legal/privacy-policy/</a>
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	<a href="https://www.microsoft.com/en-us/legal/terms-of-use">https://www.microsoft.com/en-us/legal/terms-of-use</a>	<a href="https://privacy.microsoft.com/en-us/privacystatement">https://privacy.microsoft.com/en-us/privacystatement</a>
Nerdio	Cloud Management	<a href="https://privatecloud.getnerdio.com/terms-of-service/">https://privatecloud.getnerdio.com/terms-of-service/</a>	<a href="https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy">https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy</a>

Nilear	ConnectWise Billing Integration Tool	<a href="https://www.nilearos.com/">https://www.nilearos.com/</a>	<a href="https://www.nilearos.com/privacy-policy.html">https://www.nilearos.com/privacy-policy.html</a>
Ninite	Software Management	<a href="https://ninite.com/terms">https://ninite.com/terms</a>	<a href="https://ninite.com/privacy">https://ninite.com/privacy</a>
Ninite Solution	RMM Plugin for Ninite	<a href="https://www.ninitesolution.com/terms-and-conditions/">https://www.ninitesolution.com/terms-and-conditions/</a>	<a href="https://www.ninitesolution.com/privacy-policy/">https://www.ninitesolution.com/privacy-policy/</a>
OnPage	Incidental Alert Management	<a href="https://www.onpage.com/wp-content/uploads/OnPage-Terms-of-Use.pdf">https://www.onpage.com/wp-content/uploads/OnPage-Terms-of-Use.pdf</a>	<a href="https://www.onpage.com/privacy-policy/">https://www.onpage.com/privacy-policy/</a>
OpenAI	Artificial Intelligence	<a href="https://openai.com/policies/terms-of-use/">https://openai.com/policies/terms-of-use/</a>	<a href="https://openai.com/policies/privacy-policy/">https://openai.com/policies/privacy-policy/</a>
PAX8	Supplier	<a href="https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf">https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf</a>	<a href="https://www.pax8.com/en-us/privacy-policy/">https://www.pax8.com/en-us/privacy-policy/</a>
PII Protect	Security Training	<a href="https://www.breachsecurenow.com/terms-and-conditions/">https://www.breachsecurenow.com/terms-and-conditions/</a>	<a href="https://www.breachsecurenow.com/privacy/">https://www.breachsecurenow.com/privacy/</a>
Plugins4Automate	RMM Plugins	<a href="https://www.plugins4automate.com/pages/terms-conditions">https://www.plugins4automate.com/pages/terms-conditions</a>	N/A
Qnap	Network Attached Storage	<a href="https://www.qnap.com/en-us/legal/qnap-terms-of-use">https://www.qnap.com/en-us/legal/qnap-terms-of-use</a>	<a href="https://www.qnap.com/en-us/legal/qnap-privacy-policy">https://www.qnap.com/en-us/legal/qnap-privacy-policy</a>
RapidFire	Network evaluation	<a href="https://www.rapidfiretools.com/eula/">https://www.rapidfiretools.com/eula/</a>	<a href="https://www.rapidfiretools.com/privacy-policy/">https://www.rapidfiretools.com/privacy-policy/</a>
Rewst	Automation	<a href="https://rewst.io/terms-of-service/">https://rewst.io/terms-of-service/</a>	<a href="https://rewst.io/privacy-policy/">https://rewst.io/privacy-policy/</a>
SaaSAlerts	Alerting Platform	<a href="https://saasalerts.com/terms/">https://saasalerts.com/terms/</a>	<a href="https://saasalerts.com/privacy-policy/">https://saasalerts.com/privacy-policy/</a>
ScalePad	Lifecycle Management	<a href="https://app.scalepad.com/pages/terms">https://app.scalepad.com/pages/terms</a>	<a href="https://app.scalepad.com/pages/privacy">https://app.scalepad.com/pages/privacy</a>
Sherweb	CSP	<a href="https://www.sherweb.com/legal/">https://www.sherweb.com/legal/</a>	<a href="https://www.sherweb.com/legal/privacy/">https://www.sherweb.com/legal/privacy/</a>
Simplesat	Customer Feedback	<a href="https://www.simplesat.io/terms/">https://www.simplesat.io/terms/</a>	<a href="https://www.simplesat.io/privacy/">https://www.simplesat.io/privacy/</a>
Skykick	Email Migration & Backup	<a href="https://www.skykick.com/terms-conditions/">https://www.skykick.com/terms-conditions/</a>	<a href="https://www.skykick.com/privacy-policy/">https://www.skykick.com/privacy-policy/</a>
Splashtop	Remote Control software	<a href="https://www.splashtop.com/terms/splashtop">https://www.splashtop.com/terms/splashtop</a>	<a href="https://www.splashtop.com/privacy">https://www.splashtop.com/privacy</a>
Strety	EOS Platform	<a href="https://www.strety.com/terms-of-use">https://www.strety.com/terms-of-use</a>	<a href="https://www.strety.com/privacy-policy">https://www.strety.com/privacy-policy</a>
Synnex	Distributor/Cloud Provider	<a href="https://www.synnexcorp.com/terms/">https://www.synnexcorp.com/terms/</a>	<a href="https://www.synnexcorp.com/privacy-policy/">https://www.synnexcorp.com/privacy-policy/</a>
Synology	Servers	<a href="https://www.synology.com/en-us/company/legal/terms_conditions">https://www.synology.com/en-us/company/legal/terms_conditions</a>	<a href="https://www.synology.com/en-us/privacy">https://www.synology.com/en-us/privacy</a>
TDSynnex	Distributor	<a href="https://www.tdsynnex.com/us/en/terms-and-conditions.html">https://www.tdsynnex.com/us/en/terms-and-conditions.html</a>	<a href="https://www.tdsynnex.com/us/en/terms-and-conditions.html">https://www.tdsynnex.com/us/en/terms-and-conditions.html</a>
TeamViewer	Remote Access Software	<a href="https://www.teamviewer.com/en-us/info/commercial-use/">https://www.teamviewer.com/en-us/info/commercial-use/</a>	<a href="https://www.teamviewer.com/en-us/trust-center/world-class-privacy/">https://www.teamviewer.com/en-us/trust-center/world-class-privacy/</a>
TechData	Distributor/Cloud Provider	<a href="https://www.techdata.com/content/visitor/abouttd/conditions.aspx">https://www.techdata.com/content/visitor/abouttd/conditions.aspx</a>	<a href="https://www.techdata.com/privacy/">https://www.techdata.com/privacy/</a>
ThreatLocker	Ringfencing, Storage Control, Elevation Control, Network Access Control	<a href="https://threatlocker.com/legal">https://threatlocker.com/legal</a>	<a href="https://threatlocker.com/privacy-policy">https://threatlocker.com/privacy-policy</a>
Twilio/Sendgrid	Messaging, Programmable Voice	<a href="https://www.twilio.com/legal/tos">https://www.twilio.com/legal/tos</a>	<a href="https://www.twilio.com/legal/privacy">https://www.twilio.com/legal/privacy</a>
Vade Secure	Email Security	<a href="https://www.vadesecure.com/en/legal-notices">https://www.vadesecure.com/en/legal-notices</a>	<a href="https://www.vadesecure.com/en/privacy">https://www.vadesecure.com/en/privacy</a>
Vasion	Printer Management	<a href="https://vasion.com/legal/?_gl=1*ams8q6*_ga*MjEwNjZlZzNTAzOTI3*_ga_4S13SVXC4G*MTcxMzUwMzkyNy4wLjAuMTcxMzUwMzkyNy4wLjAuMA..">https://vasion.com/legal/?_gl=1*ams8q6*_ga*MjEwNjZlZzNTAzOTI3*_ga_4S13SVXC4G*MTcxMzUwMzkyNy4wLjAuMTcxMzUwMzkyNy4wLjAuMA..</a>	<a href="https://vasion.com/privacy-policy/">https://vasion.com/privacy-policy/</a>

VMWare	Software	<a href="https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf">https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf</a>	<a href="https://www.vmware.com/help/privacy.html">https://www.vmware.com/help/privacy.html</a>
WhiteLabel	VoIP	<a href="https://www.whitelabelcomm.com/?gclid=EAlaIqobChMlV-rf5OLf9gIV3smUCR15cgjLEAAYASAAEgKnofD_BwE">https://www.whitelabelcomm.com/?gclid=EAlaIqobChMlV-rf5OLf9gIV3smUCR15cgjLEAAYASAAEgKnofD_BwE</a>	<a href="https://www.whitelabelcomm.com/privacy-policy/">https://www.whitelabelcomm.com/privacy-policy/</a>
WiseSync/WisePay	CreditCard Processing + Customer Portal	<a href="https://www.wise-sync.com/terms-of-service/">https://www.wise-sync.com/terms-of-service/</a>	<a href="https://www.wise-sync.com/privacy-policy">https://www.wise-sync.com/privacy-policy</a>
Xarios	Phone Management	<a href="https://www.xarios.com/">https://www.xarios.com/</a>	<a href="https://www.xarios.com/privacy/">https://www.xarios.com/privacy/</a>
Yealink	Meetings	<a href="https://www.yealink.com/onepage_67.html">https://www.yealink.com/onepage_67.html</a>	<a href="https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.">https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.</a>
Zoom	Meetings	<a href="https://www.zoom.com/en/trust/terms/">https://www.zoom.com/en/trust/terms/</a>	<a href="https://explore.zoom.us/en/privacy/">https://explore.zoom.us/en/privacy/</a>