IMAGIS

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Effective April 1st, 2025. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
Acronis	Security, Backup, Disaster Recovery	https://www.acronis.com/en-us/support/platform-terms-conditions.html	https://www.acronis.com/en-us/company/privacy/
ActiveCampaign	CRM/Contact Management	https://www.activecampaign.com/legal/terms-of-service	https://www.activecampaign.com/legal/privacy-policy
Addigy	Mobile Device Management Software	https://addigy.com/terms-of-service/	https://addigy.com/legal/privacy-policy/
Adecco	Staffing	https://www.adecco.com/terms-of-use	https://www.adecco.com/privacy-policy
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
AlertOps	Alerting Platform	https://alertops.com/terms-conditions/	https://alertops.com/privacy-policy/
Alternative Payments	Credit Card Processing + Customer Portal	https://www.alternativepayments.io/terms-of-use/	https://www.alternativepayments.io/privacy-policy/
Amazon AWS	AWS	https://aws.amazon.com/legal/?nc1=f_cc	https://aws.amazon.com/privacy/?nc1=f_pr
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
Apple Business Manager	Manage Organization's	Legal - Website Terms of Use - Apple	https://www.apple.com/privacy/
AppRiver	CSP	https://www.carbonite.com/legal/cloud-terms-and-conditions/	https://appriver.com/privacy-security-center
Arcserve	Data Protection	https://www.arcserve.com/eula	https://www.arcserve.com/privacy-notice
Arrow Electronics	Supplier	https://www.arrow.com/en/legal/terms-of-use	https://www.arrow.com/en/legal/privacy-policy
Asana	Program and Task Management	https://asana.com/terms/terms-of-service	https://asana.com/terms/privacy-statement
AT&T	Network Services	https://www.corp.att.com/terms/	https://about.att.com/privacy/full_privacy_policy.html
Authanvil / Kaseya	Multifactor Authentication	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Authy	Multifactor Authentication	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy

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Auto Task PSA	Software	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Autodesk	Software	https://www.autodesk.com/company/terms-of-use/en/general-terms	https://www.autodesk.com/company/legal-notices-trademarks/privacy-statement
AutoElevate	Security Services	https://www.cyberfox.com/company/trust-center/terms-of-service/	https://www.cyberfox.com/privacy-policy/
Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	https://www.auvik.com/privacy-and-legal/website-terms-of-site/	https://www.auvik.com/privacy-policy/
Avanan	Anti-Phishing and Security for Microsoft 365	https://www.avanan.com/avanan-terms-of-service	https://www.checkpoint.com/privacy/
Azure	Cloud Computing Services	https://azure.microsoft.com/en-us/support/legal/	https://privacy.microsoft.com/en-us/privacystatement
B&H	Computers/Technology Equipment	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#userAgreementDisclaimer	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#privacySecurity
Backupify	Backup	https://www.backupify.com/legal/terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
BigLeaf	Internet Hosting	https://www.bigleaf.net/aup/	https://www.bigleaf.net/privacy/
Bitlocker	Hard Drive Encryption	https://learn.microsoft.com/en-us/legal/termsofuse	https://privacy.microsoft.com/en-us/privacystatement
BitTitan	E-mail Migration	https://www.ideracorp.com/Legal/Terms-of-Use	https://www.ideracorp.com/en/legal/privacypolicy
Blackpoint	Security Services	https://blackpointcyber.com/privacy-policy/	https://blackpointcyber.com/privacy-policy/
BluBird	Marketing Services	https://goblubird.com/	https://goblubird.com/privacy-policy/
BMS	IT Platform	https://www.kaseya.com/legal/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Breach Secure Now	Cyber Security Training and Dark Web Scanning	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/
BrightGauge	Customize Dashboard	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
bvoip	Integration Platform	https://www.bvoip.com/terms-of-service	https://www.bvoip.com/privacy-policy
Calendly	Marketing	https://calendly.com/legal/customer-terms-conditions	https://calendly.com/legal/privacy-notice
Calendly	Scheduling	https://calendly.com/terms	https://calendly.com/privacy
Canva	Graphic Design tool	https://www.canva.com/policies/terms-of-use/	https://www.canva.com/policies/privacy-policy/
Choice Cyber Solutions	cybersecurity	https://choicecybersolutions.com/	https://choicecybersolutions.com/privacy/
CIPP	MSP Platform	https://cipp.app/	N/A
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/terms-conditions.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
Cisco Umbrella	Cloud Security	https://umbrella.cisco.com/terms	https://www.cisco.com/c/en/us/about/legal/privacy-full.html

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Clip Training	Productivity Training	https://www.cliptraining.com/eula/	https://www.cliptraining.com/privacy-policy/
CloudFlare	DNS Record Hosting	https://www.cloudflare.com/website-terms/	https://www.cloudflare.com/privacypolicy/
CloudRadial	Auditing	https://www.cloudradial.com/terms	https://www.cloudradial.com/privacy
ConnectBooster	Credit Card Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/
ConnectSecure	Vulnerability Scanning	https://connectsecure.com/terms-of-service	https://connectsecure.com/privacy-policy
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Copilot	AI assistant platform	https://www.microsoft.com/en-us/legal/terms-of-use	https://www.microsoft.com/en-us/privacy/privacystatement
CrewHu	Customer Satisfaction Tracking	https://www.crewhu.com/terms-of-use	https://www.crewhu.com/privacy-policy
CyberCNS	Vulnerability Management	https://connectsecure.com/terms-of-service	https://connectsecure.com/privacy-policy
CyberFOX (Password Boss)	Password Management	https://www.cyberfox.com/company/trust-center/master-terms-and-conditions/	https://www.cyberfox.com/privacy-policy/
CyberQP	Password Automation	https://cyberqp.com/terms-and-conditions/	https://cyberqp.com/privacy-policy/
Datto	Backup and Disaster Recovery	https://www.kaseya.com/legal/website-terms-of-use/	https://www.datto.com/legal/privacy-policy
Datto BCDR	business continuity and disaster recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktops, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
Dmarcian	SaaS	https://dmarcian.com/terms-of-service/	https://dmarcian.com/privacy-policy/
DmarcReport.com	Email Deliverability Reporting Tool	https://dmarcreport.com/terms-and-conditions/	https://dmarcreport.com/privacy-policy/
DNS Filter	Content Filtering	https://www.dnsfilter.com/terms-of-service	https://www.dnsfilter.com/privacy-policy
DocuSign	E-Signatures	https://www.docusign.com/legal/terms-and-conditions	https://www.docusign.com/privacy
DropSuite	O365 backup	https://dropsuite.com/terms/	https://dropsuite.com/privacy-policy/
Expensify	Spend Management Software	https://use.expensify.com/terms	https://use.expensify.com/privacy
FileZilla Client	File Platform	https://filezillapro.com/terms-and-conditions/#terms-and-conditions	https://filezillapro.com/privacy-policy/
Galactic Advisors	Cybersecurity	https://www.galacticadvisors.com/	https://www.galacticadvisors.com/privacy-policy/
GitHub	Development platform and task management	https://docs.github.com/en/site-policy/github-terms/github-terms-of-service	https://docs.github.com/en/site-policy/privacy-policies/github-general-privacy-statement
Glasshive	CRM	https://app.glasshive.com/Account/TermsOfService	https://app.glasshive.com/Account/PrivacyPolicy

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Global Relay	Compliant Communication Solutions	https://www.globalrelay.com/policies/website-terms-of-use/	https://www.globalrelay.com/policies/online-privacy-policy/
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements/universal-terms-of-service-agreement	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Google Enterprise	Workspace	https://policies.google.com/terms?hl=en	https://policies.google.com/privacy?hl=en
GreatAmerica	Equipment Financing	https://www.greatamerica.com/terms-conditions	https://www.greatamerica.com/privacy
Gusto.com	Employee satisfaction	https://gusto.com/legal/terms	https://gusto.com/legal/privacy
HaloPSA	Helpdesk	https://halopsa.com/terms-and-conditions/	https://halopsa.com/privacy-policy/
HelloSign	Digital Signatures	https://sign.dropbox.com/about/terms	https://sign.dropbox.com/about/privacy
HubSpot	CRM Platform	https://legal.hubspot.com/terms-of-service	https://legal.hubspot.com/privacy-policy
Hudu	Documentation Software	https://hudu.com/terms-and-conditions	https://hudu.com/privacy-policy
Huntress	Identity Protection Software	https://www.huntress.com/terms-of-use	https://www.huntress.com/privacy-policy
IngramMicro	Distributor/Cloud Provider	https://www.ingrammicro.com/en-us/legal/terms-of-use/	https://www.ingrammicro.com/en-us/legal/privacy-statement
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
IronScales	Security Training	https://20641927.fs1.hubspotusercontent-na1.net/hubfs/20641927/Ironscales%20EULA%20Template%20(January%202024).pdf	https://ironscales.com/privacy-policy/
IT Glue	IT Documentation Software	https://www.itglue.com/terms-of-use/	https://www.itglue.com/privacy-policy/
Jamf	Lifecycle Management	https://www.jamf.com/terms-of-use/	https://www.jamf.com/privacy-policy/
Java Runtime Environment	Privacy Software	https://www.oracle.com/legal/terms.html	https://www.oracle.com/legal/terms.html
Kaseya Compliance Manager	Compliance	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Keeper Security	Desktop Security	https://www.keepersecurity.com/termsofuse.html	https://www.keepersecurity.com/privacypolicy.html
KnowBe4	Security Awareness Training	https://www.knowbe4.com/website-terms-of-use	https://www.knowbe4.com/website-privacy-notice
Knowledgenet.ai	Business AI	https://knowledgenet.ai/terms/	https://knowledgenet.ai/privacy-policy/
LastPass	Password and Identity Management	https://www.lastpass.com/legal-center/terms-of-service/business	https://www.lastpass.com/legal-center/privacy-policy
Let's Encrypt	SSL Provider	https://community.letsencrypt.org/tos	https://letsencrypt.org/privacy/
Lifecycle Insights	Engineering Transformation	https://www.lifecycleinsights.com/	https://www.lifecycleinsights.com/
LinkedIn	Professional Networking	https://www.linkedin.com/legal/user-agreement	https://www.linkedin.com/legal/privacy-policy?trk=content_footer-privacy-policy

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Liongard	Customer Onboarding, Change Management	https://www.liongard.com/terms-of-use/	https://www.liongard.com/privacy-policy/
LogicMonitor	monitoring and alerting tool	https://www.logicmonitor.com/terms-of-use	https://www.logicmonitor.com/privacy/policy
Lucid.co	Diagramming Web App	https://lucid.co/tos	https://lucid.co/privacy
Mailchimp	Email Service	https://mailchimp.com/legal/terms/	https://www.intuit.com/privacy/statement/
ManageEngine	Site 24x7 Monitoring Software/Office 365 Reporting Software	https://ondemand.manageengine.com/terms.html?pos=commonpage&loc=mefooter	https://www.manageengine.com/privacy.html?pos=commonpage&loc=mefooter
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
Microsoft ChatGPT	Ai	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Copilot	AI Tools	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Office 365	cloud-powered productivity platform	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Teams (Installer)	messaging workspace	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Monjur	Legal Agreement Consulting	https://monjur.com/	https://monjur.com/
MSPBots.ai	Automated Reporting	https://www.mspbots.ai/terms-of-service	https://forum.mspbots.ai/privacy#
MSP Plus OS	Business Consulting and Outsourcing Services	https://mspplus.com/	https://mspplus.com/
myITprocess	Managed Service Provider	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Nilear	ConnectWise Billing Integration Tool	https://www.nilearos.com/	https://www.nilearos.com/privacy-policy.html
Ninety.io (HIGHLY recommend)	EOS Meetings	https://www.ninety.io/terms	https://www.ninety.io/privacy-policy
Ninite Solution	RMM Plugin for Ninite	https://www.ninitesolution.com/terms-and-conditions/	https://www.ninitesolution.com/privacy-policy/
NordLayer	Network Access and Security Solutions	https://nordlayer.com/terms-of-service/	https://nordlayer.com/privacy-policy/
NordVPN	VPN	https://my.nordaccount.com/legal/terms-of-service/	https://my.nordaccount.com/legal/privacy-policy/nordvpn/
Notepad++	Source code editor	https://notepad-plus-plus.org/	https://notepad-plus-plus.org/privacy/
OneDrive	Personal Cloud Storage	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Open DNS	Enterprise Protection	https://www.opendns.com/website-terms-of-use/	https://www.opendns.com/privacy-policy/
OpenVPN	VPN	https://openvpn.net/terms/	https://openvpn.net/privacy-policy/
Paint.NET	Graphics program	https://www.getpaint.net/doc/latest/License.html	https://www.getpaint.net/privacy.html
PAX8	Supplier	https://www.pax8.com/en-us/terms/	https://www.pax8.com/en-us/privacy-policy/
PayPal	Payment Processor	https://www.paypal.com/us/legalhub/home	https://www.paypal.com/us/legalhub/privacy-full
Perch (Connectwise SEIM)	Security platform	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy

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PII Protect	Security Training	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/
PrinterLogic	Printer Management	https://vasion.com/legal/	https://vasion.com/privacy-policy/
QuickBooks Online	Accounting	https://accounts.intuit.com/terms-of-service	https://www.intuit.com/privacy/
QuickPass	Access control solution	https://admin1.quickpass.us/quickpasseula.html	https://www.quickpass.us/system/privacy-policy
RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Ring Central	AI Communications	https://www.ringcentral.com/legal.html	https://www.ringcentral.com/legal/last-update-july-29-2024/privacy-notice.html
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
ScreenConnect	Remote Control software	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
SecureFrame	Compliance as a Service	https://secureframe.com/terms	https://secureframe.com/privacy
Sherweb	CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
Skykick	Cloud Management	https://www.skykick.com/terms-conditions/	https://www.skykick.com/privacy-policy/
Slack	Productivity Platform	https://slack.com/legal	https://slack.com/trust/privacy/privacy-policy
SmileBack	NPS Tools	https://smileback.com/acceptable-use-policy	https://www.connectwise.com/company/privacy-policy
Solarwinds	Network Management	https://www.solarwinds.com/legal/eula	https://www.solarwinds.com/legal/privacy
Strety	EOS Platform	https://www.strety.com/terms-of-use	https://www.strety.com/privacy-policy
Stripe	Payment Processor	https://stripe.com/legal/ssa	https://stripe.com/privacy
Synnex	Distributor/Cloud Provider	https://www.synnexcorp.com/terms/	https://www.synnexcorp.com/privacy-policy/
ThreatLocker	Ringfencing, Storage Control, Elevation Control, Network Access Control	https://threatlocker.com/legal	https://threatlocker.com/privacy-policy
TimeZest	Client Scheduling	https://timezest.com/terms/	https://timezest.com/privacy/
Traceless	Employee Verification	https://traceless.io/terms/	https://traceless.io/privacy/
Twilio/Sendgrid	Messaging, Programmable Voice	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
UpWork	Offshore contractors	https://www.upwork.com/legal	https://www.upwork.com/legal#privacy
VAR Staffing	Staffing agency	https://varstaffing.com/	https://varstaffing.com/privacy-policy/
vCIOtoolbox.com	vCIO	https://vciotoolbox.com/	https://vciotoolbox.com/vciotoolbox-security/
Veeam	Backup, Recovery, and Replication	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html?ad=footer
VMWare	Software	https://www.broadcom.com/company/legal/terms-of-use	https://www.broadcom.com/company/legal/privacy
WinSCP	SFTP	https://winscp.net/eng/docs/license	https://winscp.net/eng/docs/privacy
WiseSync/WisePay	Credit Card Processing + Customer Portal	https://www.wise-sync.com/terms-of-service/	https://www.wise-sync.com/privacy-policy
WordPress	Website Software	https://wordpress.com/tos/	https://automattic.com/privacy/

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WP Engine	WordPress hosting	https://wpengine.com/legal/	https://wpengine.com/legal/privacy/
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/