

Effective March 17, 2023. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
10Zig	Thin Client Provider	https://www.10zig.com/	https://www.10zig.com/privacy_policy
3CX	Call Center	https://www.3cx.com/company/terms-and-conditions/	https://www.3cx.com/company/privacy/
Acronis	Security, Backup, Disaster Recovery	https://www.acronis.com/en-us/support/platform-terms-conditions.html	https://www.acronis.com/en-us/company/privacy/
Addigy	Mobile Device Management Software	https://addigy.com/terms-and-conditions/	https://addigy.com/legal/privacy-policy/
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Agilebits	Password	https://1password.com/legal/terms-of-service/	https://1password.com/legal/privacy/
Allworks	VoIP	www.Allworx.com	http://www.allworx.com/privacy-policy
Altaro	VM Backup and Replication	https://www.altaro.com/eula.php	https://www.altaro.com/privacy.php
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
AppRiver	CSP	https://appriver.com/sites/default/files/2020-03/AR%20Subscription%20Terms%203.24.20.pdf	https://zix.com/privacy-policy
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/dataprivacy/
AT&T	Network Services	https://www.corp.att.com/agreement/	https://about.att.com/privacy/full_privacy_policy.html
Authanvil / Kaseya	Multifactor Authentication	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/

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Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	https://www.auvik.com/terms/	https://www.auvik.com/privacy-policy/
Axcient	Disaster Recovery	https://axcient.com/terms-and-conditions/	https://axcient.com/privacy-policy/
Axis	Network Cameras	https://www.axis.com/dam/public/64/2f/3b/axis-os-eula-en-US-353664.pdf	https://www.axis.com/en-us/privacy
BackBlaze	Backup Provider	https://www.backblaze.com/company/terms.html	https://www.backblaze.com/company/privacy.html
Barracuda	24x7 help desk	https://www.barracuda.com/company/legal/prd_trm	https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy
BitDefender	EndPoint Protection Software	https://www.bitdefender.com/site/view/legal-eula.html	https://www.bitdefender.com/site/view/legal-privacy.html
BitTitan	E-mail Migration	https://www.bittitan.com/legal/	https://www.bittitan.com/legal/privacy-policy/
Bitvise	Secure File Transfer	https://bitvise.com/terms-of-use	https://bitvise.com/privacy-policy
Blackpoint	Security Services	https://blackpointcyber.com/privacy-policy/	https://blackpointcyber.com/privacy-policy/
Brivo	Surveillance and Access Control	https://www.brivo.com/terms-of-use-brivo-services/	https://www.brivo.com/privacy/
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
Clearfly	VOIP SIP	https://www.clearfly.net	https://www.clearfly.net/legal/privacy/
CoDependent	Developer + Internal Power BI Tool	http://codependent.io/about	N/A
Codetwo.com	E-mail Signatures, Migration, and Backup	https://www.codetwo.com/regulations/sales-and-services/	https://www.codetwo.com/regulations/privacy
ConnectBooster	CreditCard Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy

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Connectwise / Sentinel One	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
Continuum	Recovery, RMM Agent	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
Cylance	Managed Detection and Response	https://solutionsgranted.com/services/	N/A
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
Dialpad	Phone, Chat, SMS	https://www.dialpad.com/legal/	https://www.dialpad.com/legal/#privacy
Dmarcian	SaaS	https://dmarcian.com/terms-of-service/	https://dmarcian.com/privacy-policy/
Dnsmadeeasy.com	DNS	https://dnsmadeeasy.com/about/policiesandtos	https://assets.website-files.com/6019c2730025bb47a28f7167/61a53d7ac874c1d2c08a2895_PrivacyPolicy-diff-2018-3-15.pdf
Domainsmadeeasy.com	Domain Hosting	https://www.secureserver.net/legal-agreement?id=utos&plid=105513	https://www.secureserver.net/legal-agreement?id=privacy&plid=105513
DoorBird	Cameras	https://www.doorbird.com/en/terms-of-use	https://www.doorbird.com/en/privacy-policy
DoorKing	Access Control	https://www.doorking.com/terms-of-use	https://www.doorking.com/privacy-policy
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
DropSuite	O365 backup	https://dropsuite.us/terms	https://dropsuite.com/privacy-policy/
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
DYN - Oracle	DNS	https://www.oracle.com/legal/terms.html	https://www.oracle.com/legal/privacy/
Eagle Eye Networks	Video Surveillance	www.een.com/	https://www.een.com/privacy-policy/
EaseUS	BDR	https://www.easeus.com/legal-counsel.htm	https://www.easeus.com/privacy.htm
Egnyte	File Sync	https://www.egnyte.com/terms-and-conditions/01-2020	https://www.egnyte.com/privacy-policy
EnGenius	Web Design, Digital Marketing	https://engeniusweb.com/wp-content/uploads/2018/10/Engenius-Terms-of-Service.pdf	https://engeniusweb.com/privacy/
ESET	EndPoint Protection Software	https://help.eset.com/eula/?lang=en	https://www.eset.com/us/privacy/
Faronics	Software to make computers into Kiosk Mode	https://www.faronics.com/terms-use	https://www.faronics.com/privacy-policy
Fing	Network Management	https://www.fing.com/fing-terms-of-service	https://www.fing.com/fing-privacy-policy
Flowroute	Messaging, Programmable Voice	https://flowroute.com/legal/terms-of-use/	https://www.bcmone.com/legal/privacy-policy/

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Fortinet	Network Security	https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf	https://www.fortinet.com/corporate/about-us/privacy
Geovision	Video Surveillance	https://www.geovision.com.tw/terms.php	https://www.geovision.com.tw/privacy.php
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Gozynta	ConnectWise Sync Tool	https://www.gozynta.com/terms/	https://www.gozynta.com/privacy/
Grandstream	VOIP Equipment	http://www.grandstream.com/ipvideotalk_terms.html	http://www.grandstream.com/privacy-statement
Graybar	Harware Provider	https://www.graybar.com/	
HelloSign	Digital Signatures	https://hellosign.com	https://www.hellosign.com/privacy
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
HighTail	File Transfer Service	https://www.hightail.com/terms	https://www.hightail.com/terms
Hikvision	Video Surveillance	https://www.hikvision.com/en/policies/general-terms-of-use/	https://www.hikvision.com/en/policies/privacy-policy/
Hik-Vision	Surveillance	https://www.hikvision.com/en/policies/general-terms-of-use	https://us.hikvision.com/en/support-resources/privacy-policy
Holovision	Entry Access Solutions	https://www.eholovision.com/legal/	N/A
Hostifi	WiFi Management Platform	https://www.hostifi.com/tos	https://www.hostifi.com/privacy
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
Huntress	EndPoint Protection Software	https://huntress.io/terms_of_service.html	https://www.huntress.com/privacy-policy
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
Infrascale	BDR	https://www.infrascale.com/legal/terms-of-service/	https://www.infrascale.com/legal/privacy-policy/
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Inky	Email Security	https://www.inky.com/terms-conditions	https://www.inky.com/privacy-policy
Intellisys	ISP	https://intellisys-group.com/terms-and-conditions/	https://intelisys.com/privacy-policy/
Intermedia	VoIP, E-maill	https://www.intermedia.com/legal	https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
Jamf	Lifecycle Management	https://www.jamf.com/terms-of-use/	https://www.jamf.com/privacy-policy/
Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Kaspersky	EndPoint Protection Software	https://www.kaspersky.com/end-user-license-agreement	https://www.kaspersky.com/web-privacy-policy

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Keeper Security	Desktop Security	https://www.keepersecurity.com/termsofuse.html	https://www.keepersecurity.com/privacypolicy.html
KnowBe4	Security Awareness Training	https://www.knowbe4.com/website-terms-of-use	https://www.knowbe4.com/website-privacy-notice
LastPass	Password and Identity Management	https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Liongard	Customer Onboarding, Change Management	https://www.liongard.com/terms-of-use/	https://www.liongard.com/privacy-policy/
LogMeIn / GoTo	Remote Access Software	https://www.logmein.com/legal/terms-and-conditions	https://www.logmein.com/legal/privacy
Macrium	Backup, Disaster Recovery	https://www.macrium.com/terms-and-privacy-statement	https://www.macrium.com/terms-and-privacy-statement
Mailgun	E-mail API	https://www.mailgun.com/legal/terms/	https://www.mailgun.com/legal/privacy-policy/
MalwareBytes	EndPoint Protection Software	https://www.malwarebytes.com/eula	https://www.malwarebytes.com/legal/privacy-policy
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Mitel	VoIP Provider (NOT ON SOLARUS PAPER)	https://www.mitel.com/legal/mitel-cloud-services-terms-and-conditions	https://www.mitel.com/legal/policies/privacy-policy
MSP360	Backup, Recovery	https://www.msp360.com/company/legal/	https://www.msp360.com/company/legal/
Nerdio	Cloud Management	https://privatecloud.getnerdio.com/terms-of-service/	https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment.	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
Nilear	ConnectWise Billing Integration Tool	https://www.nilearos.com/	https://www.nilearos.com/privacy-policy.html
Ntegrated	ISP-Managed	https://ntegrated.net/	https://ntegrated.net/legal/aup/
OpenVPN	VPN	https://openvpn.net/terms/	https://openvpn.net/privacy-policy/
OVH	Hosted Private Cloud	https://us.ovhcloud.com/legal/terms-of-service	https://us.ovhcloud.com/legal/privacy-policy
Panasonic	Cameras	https://na.panasonic.com/us/terms	https://na.panasonic.com/us/privacy-policy

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PAX8	Supplier	https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf	https://www.pax8.com/en-us/privacy-policy/
Paxton	LAN/WAN	https://www.paxton-access.com/wp-content/uploads/2020/06/Paxton10-End-User-License-Agreement.pdf	https://www.paxton-access.com/wp-content/uploads/2019/04/PaxtonAccessLtd_PrivacyStatement.pdf
PDQ	Software Deployment	https://www.pdq.com/terms-of-use/	https://www.pdq.com/privacy-policy/
PII Protect	Security Training	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/
Postmark	E-mail API	https://postmarkapp.com/terms-of-service	https://postmarkapp.com/privacy-policy
Proofpoint	Email Protection	https://www.proofpoint.com/us/legal/license	https://www.proofpoint.com/us/legal/privacy-policy
Pulsar360	VOIP System	https://www.pulsar360.com/	https://www.pulsar360.com/resources/hipaa
Qnap	Network Attached Storage	https://www.qnap.com/en-us/legal/qnap-terms-of-use	https://www.qnap.com/en-us/legal/qnap-privacy-policy
Quotewerks	Proposals and Quotes	https://www.quotewerks.com/termsofuse.asp	https://www.quotewerks.com/privacypolicy.asp
RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Reality Spectrum	Business Consultant	https://www.realityspectrum.net/	N/A
Register.com	Internet Hosting	https://www.register.com/	https://newfold.com/privacy-center
Ring	Video Surveillance	https://ring.com/terms	https://ring.com/privacy-notice
RingLogix	VoIP	www.ringlogix.com	https://www.ringlogix.com/privacy-policy/
SaaSAlerts	Alerting Platform	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/
Saddleback	Telecom	https://saddlebackcomm.com/wp-content/uploads/2020/12/Saddleback-Terms-and-Conditions-120120.pdf	https://saddlebackcomm.com/wp-content/uploads/2019/05/Saddleback-Customer-Privacy-Policy.pdf
Sangoma	Collaboration	https://www.sangoma.com/legal/	https://www.sangoma.com/wp-content/uploads/Privacy-Policy.pdf
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
Servosity	Backup, Recovery	https://www.servosity.com/toc	https://www.servosity.com/privacypolicy
Sherweb	CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
SI Portal	Password Management	https://www.it-portal.com/v4/	https://www.it-portal.com/v4/
Smart Deploy	Machine imaging	https://www.smartdeploy.com/terms-privacy/	https://www.smartdeploy.com/terms-privacy/
Solarwinds	Network Management	https://www.solarwinds.com/legal/eula	https://www.solarwinds.com/legal/privacy
SonicWall	Hardwre Security / Firewall	https://www.sonicwall.com/legal/general-product-agreement/	https://www.sonicwall.com/legal/privacy-statement/

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Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx
Splashtop	Remote Control softwre	https://www.splashtop.com/terms/splashtop	https://www.splashtop.com/privacy
Star2Star	VOIP System	http://orion-cust.star2star.net/dogscrub/terms-conditions.html	https://s2s-support-files.s3.amazonaws.com/legal/star2star-communications-llc-privacy-policies.pdf
Synnex	Distributor/Cloud Provider	https://www.synnexcorp.com/terms/	https://www.synnexcorp.com/privacy-policy/
T3	VoIP	https://t3com.com/terms-conditions/	https://t3com.com/privacy-policy-for-t3-communications-inc/
TeamViewer	Remote Access Software	https://www.teamviewer.com/en-us/info/commercial-use/	https://www.teamviewer.com/en-us/trust-center/world-class-privacy/
TechData	Distributor/Cloud Provider	https://www.techdata.com/content/visitor/abouttd/conditions.aspx	https://www.techdata.com/privacy/
Teleco	Hardware Supplier	https://www.teleco.com/	https://www.teleco.com/privacy-policy/
TeleDynamics	Hardware Supplier	https://www.teledynamics.com/#/terms-and-conditions	https://www.teledynamics.com/#/privacy-policy
ThreatLocker	Zero-Trust Network Management	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Tigerpaw	Professional Services Automation, CRM, and BPM	https://tigerpaw.com/terms-of-service/	https://tigerpaw.com/privacy-policy/
Todyl	Security Platform	https://www.todyl.com/terms	https://www.todyl.com/privacy
Twilio/Sendgrid	Messaging, Programmable Voice	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Veeam	Backup, Recovery, and Replication	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html?ad=footer
Vitelity	SIP Trunking	https://www.vitelity.com/terms-and-conditions/	https://www.vitelity.com/privacy-policy/
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Voip.ms	VoIP	https://voip.ms/terms-of-service	https://voip.ms/privacy-policy
Wasabi	Cloud Storage	https://wasabi.com/legal/terms-of-use/	https://wasabi.com/legal/privacy-policy/
Watchguard	Network Security and Multi-Factor Authentication	https://www.watchguard.com/wgrd-support/support-levels/terms-conditions	https://www.watchguard.com/wgrd-about/privacy-policy
Wattbox	Hardware Provider	https://snapone.com/legal/?section=website-terms-of-use	https://www.snapav.com/shop/en/snapav/policies#privacypolicy
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
Wesco	Hardware Supplier	https://www.wesco.com/us/en.htm	https://www.wesco.com/content/wesco/us/en/policies/privacy-policy

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WhiteLabel	VoIP	https://www.whitelabelcomm.com/?gclid=EAIaIQobChMIv-rf5OLf9gIV3smUCR15cgjLEAAYASAAEgKnofD_BwE	https://www.whitelabelcomm.com/privacy-policy/
WinSCP	SFTP	https://winscp.net/eng/docs/license	https://winscp.net/eng/docs/privacy
Wireguard	VPN	wireguard.com	https://www.wireguard.com/privacy-policy-app.txt#:~:text=WireGuard%20(%22App%22)%20provides,tunnels%20using%20the%20WireGuard%20Protocol.&text=No%20information%20that%20you%20provide,do%20not%20collect%20your%20data.app.txt#:~:text=WireGuard%20(%22App%22)%20provides,tunnels%20using%20the%20WireGuard%20Protocol.&text=No%20information%20that%20you%20provide,do%20not%20collect%20your%20data.
WiseSync/WisePay	CreditCard Processing + Customer Portal	https://www.wise-sync.com/terms-of-service/	https://www.wise-sync.com/privacy-policy
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.
Zorus	Endpoint Protection	https://zorustech.com	https://zorustech.com/privacy/
Zultys	Unified Communications	https://www.zultys.com/terms-and-conditions/	https://www.zultys.com/privacy-policy/
Zyxel	Personal Cloud Storage	https://www.zyxel.com/us/en/Terms-of-Use.shtml	https://www.zyxel.com/us/en/privacy_policy.shtml

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