Effective March 29, 2025. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
3CX	Call Center	https://www.3cx.com/company/terms-and-conditions/	https://www.3cx.com/company/privacy/
ADI Distributing	Global distributor of security, AV, and low-voltage products	https://www.adiglobaldistribution.us/TermsAndConditionsPage	https://www.adiglobaldistribution.us/PrivacyPolicyPage
AlertOps	Alerting Platform	https://alertops.com/terms-conditions/	https://alertops.com/privacy-policy/
Anthem	US Health Insurance	https://www.anthem.com/terms-of-use	https://www.anthem.com/privacy
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
AppRiver	CSP	https://www.carbonite.com/legal/cloud-terms-and-conditions/	https://appriver.com/privacy-security-center
AT&T	Network Services	https://www.corp.att.com/terms/	https://about.att.com/privacy/full_privacy_policy.html
Authanvil / Kaseya	Multifactor Authentication	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Axcient	Disaster Recovery	https://axcient.com/terms-and-conditions/	https://axcient.com/privacy-policy/
Azure	Cloud Computing Services	https://azure.microsoft.com/en-us/support/legal/	https://privacy.microsoft.com/en-us/privacystatement
B&H	Computers/Technology Equipment	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#userAgreementDisclaimer	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#privacySecurity
BitDefender	EndPoint Protection Software	https://www.bitdefender.com/site/view/legal-terms.html	https://www.bitdefender.com/site/view/legal-privacy.html
Bitlocker	Hard Drive Encryption	https://learn.microsoft.com/en-us/legal/termsofuse	https://privacy.microsoft.com/en-us/privacystatement
BitTitan	E-mail Migration	https://www.ideracorp.com/Legal/Terms-of-Use	https://www.ideracorp.com/en/legal/privacypolicy
Bitvise	Secure File Transfer	https://bitvise.com/terms-of-use	https://bitvise.com/privacy-policy
Bitwarden	Password Management	https://bitwarden.com/terms/	https://bitwarden.com/privacy/

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Breach Secure Now	Cyber Security Training and Dark Web Scanning	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/
Calendly	Scheduling	https://calendly.com/terms	https://calendly.com/privacy
CloudFlare	DNS Record Hosting	https://www.cloudflare.com/website-terms/	https://www.cloudflare.com/privacypolicy/
CloudRadial	Auditing	https://www.cloudradial.com/terms	https://www.cloudradial.com/privacy
Comcast	ISP/Broadband	https://business.comcast.com/terms-conditions-smb	https://www.xfinity.com/privacy/policy
ConnectBooster	Credit Card Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/
ConnectSecure	Vulnerability Scanning	https://connectsecure.com/terms-of-service	https://connectsecure.com/privacy-policy
ConnectWise Manage	Ticketing and PSA platform	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Copilot	AI assistant platform	https://www.microsoft.com/en-us/legal/terms-of-use	https://www.microsoft.com/en-us/privacy/privacystatement
CyberCNS	Vulnerability Management	https://connectsecure.com/terms-of-service	https://connectsecure.com/privacy-policy
Cyberguard 360	Cybersecurity Compliance Platform	https://cyberguard360.com/	https://cyberguard360.com/privacy/
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
Cyrus One	Datacenter	CyrusOne Digital Millennium Copyright Act Policy - CyrusOne	Privacy Policy - CyrusOne
Datto	Backup and Disaster Recovery	https://www.kaseya.com/legal/website-terms-of-use/	https://www.datto.com/legal/privacy-policy
Dell	Desktops, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://duo.com/legal/cisco-online-privacy-statement
EasyDMARC	Email Security	https://easydmarc.com/legal/terms-of-service/us	https://easydmarc.com/legal/security-policy
EnGenius	Web Design, Digital Marketing	https://engeniusweb.com/wp-content/uploads/2018/10/Engenius-Terms-of-Service.pdf	https://engeniusweb.com/privacy/
Fanvil	VoIP Phones	https://www.fanvil.co.nz/terms-of-use/	https://www.fanvil.com/Uploads/Temp/download/20210806/610ccf3184e8c.pdf
FileZilla Client	File Platform	https://filezillapro.com/terms-and-conditions/#terms-and-conditions	https://filezillapro.com/privacy-policy/
FlexPoint	Payment portal	https://www.getflexpoint.com/terms-of-service	https://www.getflexpoint.com/privacy-policy
Foxit PDF Reader	Software to eSign tools	https://www.foxit.com/product/terms-of-service.html	https://www.foxit.com/company/privacy-policy.html
Gusto.com	Employee satisfaction	https://gusto.com/legal/terms	https://gusto.com/legal/privacy
HaloPSA	Helpdesk	https://halopsa.com/terms-and-conditions/	https://halopsa.com/privacy-policy/
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
Hik-Vision	Surveillance	https://www.hikvision.com/en/policies/general-terms-of-use	https://www.hikvision.com/us-en/policies/privacy-policy/
Hornet Security	SPAM	https://www.hornetsecurity.com/us/terms-conditions-total-protection/	https://www.hornetsecurity.com/us/privacy/
Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Linksys	Networking	https://www.linksys.com/blogs/support-article/terms-of-use	https://www.linksys.com/blogs/support-article/linksys-privacy-policy

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Liongard	Customer Onboarding, Change Management	https://www.liongard.com/terms-of-use/	https://www.liongard.com/privacy-policy/
Microcenter	Hardware supplier	https://www.microcenter.com/site/customer-support/terms-conditions-site.aspx	https://www.microcenter.com/site/customer-support/privacy_policy.aspx
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
Microsoft ChatGPT	Ai	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Copilot	AI Tools	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Defender	Endpoint Protection, Anti-Virus	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Office 365	cloud-powered productivity platform	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Teams (Installer)	messaging workspace	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Monoprice	Distributor/Cloud Provider	https://www.monoprice.com/terms-of-use/	https://www.monoprice.com/privacy
MSPBots.ai	Automated Reporting	https://www.mspbots.ai/terms-of-service	https://forum.mspbots.ai/privacy#
N-Able	Sentinel One, Vigilance, Cove Backup	https://www.n-able.com/legal/terms-of-use	https://www.n-able.com/legal/privacy
N-Central/N-Able	Remote Monitoring and Management (RMM)	https://www.n-able.com/legal/terms-of-use	https://www.n-able.com/legal/privacy
Netgate	Network Security	\https://www.netgate.com/company/web-terms	https://www.netgate.com/company/privacy-policy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
Netwrix	Data Security	https://www.netwrix.com/eula.html	https://www.netwrix.com/privacy.html
NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
Ninite	Software Management	https://ninite.com/terms	https://ninite.com/privacy
Ninite Solution	RMM Plugin for Ninite	https://www.ninitesolution.com/terms-and-conditions/	https://www.ninitesolution.com/privacy-policy/
NinjaOne	RMM, Backup	https://www.ninjaone.com/terms-of-use/	https://www.ninjaone.com/privacy-policy/
OneDrive	Personal Cloud Storage	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Open DNS	Enterprise Protection	https://www.opendns.com/website-terms-of-use/	https://www.opendns.com/privacy-policy/
OpenAI	Cross Platform APL	https://openai.com/policies/terms-of-use/	https://openai.com/policies/privacy-policy
OpenVPN	VPN	https://openvpn.net/terms/	https://openvpn.net/privacy-policy/
PAX8	Supplier	https://www.pax8.com/en-us/terms/	https://www.pax8.com/en-us/privacy-policy/
Pfsense	Firewall software	https://www.pfsense.org/terms.html	https://www.pfsense.org/privacy.html
PII Protect	Security Training	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/
Polycom	Wireless\Conf\Headsets	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
Proofpoint	Email Protection	https://www.proofpoint.com/us/legal/license	https://www.proofpoint.com/us/legal/privacy-policy
Rocket Cyber (a Kaseya Company)	Managed Platform	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Ruckus	Networking	https://www.commscope.com/about-us/terms/	https://www.commscope.com/about-us/privacy-statement/
Senteon	Secure Workstation Config Management	https://senteon.co/	https://senteon.co/
Sentinel One	Security AL Platform	https://www.sentinelone.com/legal/	https://www.sentinelone.com/legal/privacy-policy/

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SonicWall	Hardware Security / Firewall	https://www.sonicwall.com/legal/terms-of-use	https://www.sonicwall.com/legal/privacy-statement/
Speartip	Security	https://www.zurichna.com/services/terms-of-use	https://www.zurichna.com/services/privacy-policy
Spectrum	ISP/Broadband	https://www.spectrum.com/policies/terms-of-service	https://www.spectrum.com/policies/privacy-policy
Splashtop	Remote Control software	https://www.splashtop.com/terms/splashtop	https://www.splashtop.com/privacy
Synology	Servers	https://www.synology.com/en-us/company/legal/terms_conditions	https://www.synology.com/en-us/privacy
ThreatLocker	Ringfencing, Storage Control, Elevation Control, Network Access Control	N/A	https://threatlocker.com/privacy-policy
TimeZest	Client Scheduling	https://timezest.com/terms/	https://timezest.com/privacy/
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/termsofservice/	https://www.ui.com/legal/privacypolicy/
Unifi by Ubiquiti	WIFI Platform	https://www.ui.com/legal/termsofservice/	https://www.ui.com/legal/privacypolicy/
Vade Secure	Email Security	https://www.vadesecure.com/en/legal-notices	https://www.vadesecure.com/en/privacy
Veeam	Backup, Recovery, and Replication	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html?ad=footer
VLC Media Player	Media player software	https://en.vlc.de/license.php	N/A
VMWare	Software	https://www.broadcom.com/company/legal/terms-of-use	https://www.broadcom.com/company/legal/privacy
WiseSync/WisePay	Credit Card Processing + Customer Portal	https://www.wise-sync.com/terms-of-service/	https://www.wise-sync.com/privacy-policy
Wix	Web Hosting and Domain Registrar	https://www.wix.com/about/terms-of-use	https://www.wix.com/about/privacy
Xero	Accounting	https://www.xero.com/us/legal/terms/	https://www.xero.com/us/legal/privacy/
YouTube	Sharing Platform	https://www.youtube.com/t/terms	https://policies.google.com/privacy?hl=en
Zomentum	Quoting Systems	https://www.zomentum.com/terms-and-conditions	https://www.zomentum.com/privacy-policy
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/
Zorus	Endpoint Protection	https://zorustech.com/terms-of-service/	https://zorustech.com/privacy/
Zyxel	Personal Cloud Storage	https://www.zyxel.com/us/en/Terms-of-Use.shtml	https://www.zyxel.com/us/en/privacy_policy.shtml

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