TAILORED
TECHNOLOGY SERVICES

Effective June 28, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
1Password	Password Management	https://1password.com/legal/terms-of-service/	https://1password.com/legal/privacy/
3CX	Call Center	https://www.3cx.com/company/terms-and-conditions/	https://www.3cx.com/company/privacy/
8x8	VoIP	https://www.8x8.com/terms-and-conditions	https://www.8x8.com/terms-and-conditions/privacy-policy
Acronis	Security, Backup, Disaster Recovery	https://www.acronis.com/en-us/support/platform-terms-conditions.html	https://www.acronis.com/en-us/company/privacy/
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
AT&T	Network Services	https://www.corp.att.com/agreement/	https://about.att.com/privacy/full_privacy_policy.html
Authy	Multifactor Authentication	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	https://www.auvik.com/terms/	https://www.auvik.com/privacy-policy/
Avanan	E-mail Security	https://www.avanan.com/avanan-terms-of-service	https://www.checkpoint.com/privacy/
B&H	Computers/Technology Equipment	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#userAgreementDisclaimer	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#privacySecurity
Barracuda	24x7 help desk	https://www.barracuda.com/company/legal/prd_trm	https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy
BitTitan	E-mail Migration	https://www.bittitan.com/legal/	https://www.bittitan.com/legal/privacy-policy/
Breach Secure Now	Breach Prevention	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/

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BrightGauge	Business Data Insights	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Carbonite	Backup	https://www.carbonite.com/terms-of-use/website	https://www.opentext.com/about/privacy
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
Cloud Flare	DNS Record Hosting	https://www.cloudflare.com/website-terms/	https://www.cloudflare.com/privacypolicy/
Codetwo.com	E-mail Signatures, Migration, and Backup	https://www.codetwo.com/regulations/sales-and-services/	https://www.codetwo.com/regulations/privacy
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Cove Data Protection	Disaster Recovery	https://www.n-able.com/legal/terms-of-use	https://www.n-able.com/legal
Crewhu	Customer Feedback Platform	https://www.crewhu.com/terms-of-use	https://www.crewhu.com/privacy-policy
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
Cyrisma	Cyber Risk Management	https://cyrisma.com/terms-of-use/	https://cyrisma.com/privacy-policy/
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
DocuSign	E-Signatures	https://www.docusign.com/legal/terms-and-conditions	https://www.docusign.com/privacy
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
DropSuite	O365 backup	https://dropsuite.us/terms	https://dropsuite.com/privacy-policy/
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
Egnyte	File Sync	https://www.egnyte.com/terms-and-conditions/01-2020	https://www.egnyte.com/privacy-policy
FileCloud	File Sync	https://www.filecloud.com/eula/	https://www.filecloud.com/privacy/

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Flowroute	Messaging, Programmable Voice	https://flowroute.com/legal/terms-of-use/	https://www.bcmone.com/legal/privacy-policy/
Fortinet	Network Security	https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf	https://www.fortinet.com/corporate/about-us/privacy
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Grandstream	VOIP Equipment	http://www.grandstream.com/ipvideotalk_terms.html	http://www.grandstream.com/privacy-statement
Hik-Vision	Surveillance	https://www.hikvision.com/en/policies/general-terms-of-use	https://us.hikvision.com/en/support-resources/privacy-policy
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
Huntress	EndPoint Protection Software	https://huntress.io/terms_of_service.html	https://www.huntress.com/privacy-policy
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
InMotion Hosting	Web Hosting	https://www.inmotionhosting.com/legal/	https://www.inmotionhosting.com/privacy/
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
IronScales	E-mail Security	https://20641927.fs1.hubspotusercontent-na1.net/hubfs/20641927/Ironscales%20EULA%20Template%20(January%202024).pdf	https://ironscales.com/privacy-policy
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Mailgun	E-mail API	https://www.mailgun.com/legal/terms/	https://www.mailgun.com/legal/privacy-policy/
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
MSP Process	Service Desk Software	https://mspprocess.com/terms-of-use/	https://mspprocess.com/the-privacy-policy/
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
Network Solutions	Domains, Hosting, E-Mail	https://assets.web.com/legal/English/TermsOfUse.pdf	https://newfold.com/privacy-center

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NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment.	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
Nextiva	VoIP	https://www.nextiva.com/legal.html	https://www.nextiva.com/privacy-policy.html
NinjaOne	RMM, Backup	https://www.ninjaone.com/terms-of-use/	https://www.ninjaone.com/privacy-policy/
NordVPN	VPN	https://my.nordaccount.com/legal/terms-of-service/	https://my.nordaccount.com/legal/privacy-policy/nordvpn/
PAX8	Supplier	https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf	https://www.pax8.com/en-us/privacy-policy/
PDQ	Software Deployment	https://www.pdq.com/terms-of-use/	https://www.pdq.com/privacy-policy/
Proofpoint	Email Protection	https://www.proofpoint.com/us/legal/license	https://www.proofpoint.com/us/legal/privacy-policy
Quoter	Proposals and Quotes	https://www.quoter.com/terms-of-service/	https://www.quoter.com/privacy-policy/
Sangoma	Collaboration	https://www.sangoma.com/legal/	https://www.sangoma.com/wp-content/uploads/Privacy-Policy.pdf
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
Sentinel One	Security AL Platform	Legal & Compliance - SentinelOne	Privacy Policy - SentinelOne
SiteGround	Web Hosting	https://www.siteground.com/viewtos/siteground_terms_of_service?scid=4&lang=en	https://www.siteground.com/viewtos/privacy_policy?scid=4&lang=en
Smart Deploy	Machine imaging	https://www.smartdeploy.com/terms-privacy/	https://www.smartdeploy.com/terms-privacy/
SmileBack	Customer Feedback Platform	https://www.smileback.com/terms	https://www.smileback.com/privacy
SonicWall	Hardware Security / Firewall	https://www.sonicwall.com/legal/general-product-agreement/	https://www.sonicwall.com/legal/privacy-statement/
Splashtop	Remote Control software	https://www.splashtop.com/terms/splashtop	https://www.splashtop.com/privacy
Synnex	Distributor/Cloud Provider	https://www.synnexcorp.com/terms/	https://www.synnexcorp.com/privacy-policy/
Synology	Servers	https://www.synology.com/en-us/company/legal/terms_conditions	https://www.synology.com/en-us/privacy

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TechData	Distributor/Cloud Provider	https://www.techdata.com/content/visitor/abouttd/conditions.aspx	https://www.techdata.com/privacy/
Textline	Messaging	https://www.textline.com/legal/terms	https://www.textline.com/legal/privacy
Thread	Ticketing Software	https://www.getthread.com/terms-of-service	https://www.getthread.com/privacy-policy
TimeZest	Calendar and Scheduling	https://timezest.com/terms/	https://timezest.com/privacy/
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
WiseSync/WisePay	CreditCard Processing + Customer Portal	https://www.wise-sync.com/terms-of-service/	https://www.wise-sync.com/privacy-policy
Zomentum	Proposals and Quotes	https://www.zomentum.com/terms-and-conditions	https://www.zomentum.com/privacy-policy
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/

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