

Effective May 28, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
10Zig	Thin Client Provider	https://www.10zig.com/	https://www.10zig.com/privacy_policy
Addigy	Mobile Device Management Software	https://addigy.com/terms-and-conditions/	https://addigy.com/legal/privacy-policy/
Adobe Products	Acrobat, Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Agilebits	Password	https://1password.com/legal/terms-of-service/	https://1password.com/legal/privacy/
Amazon Web Services	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=fpr
AMD	CPU, Chipset, Video, other, Hardware	https://www.amd.com/en/support/chipset-eula	https://www.amd.com/en/corporate/privacy
APC	UPS, Power Protection, Network Monitoring	https://www.apc.com/shop/id/en/returnPolicy	https://www.se.com/id/en/about-us/legal/data-privacy.jsp
Apple	Hardware & Software	https://www.apple.com/legal/	https://www.apple.com/privacy/
AppRiver	CSP	https://appriver.com/sites/default/files/2020-03/AR%20Subscription%20Terms%203.24.20.pdf	https://zix.com/privacy-policy
Aruba/HP	Network Devices	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/dataprivacy/
Asus	Hardware/Software	https://www.asus.com/us/Terms_of_Use_Notice_Privacy_Policy/Official-Site	https://www.asus.com/us/Terms_of_Use_Notice_Privacy_Policy/Privacy_Policy/
Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	https://www.auvik.com/terms/	https://www.auvik.com/privacy-policy/
Axcient	Disaster Recovery	https://axcient.com/terms-and-conditions/	https://axcient.com/privacy-policy/
Axis	Network Cameras	https://www.axis.com/dam/public/64/2f/3b/axis-os-eula-en-US-353664.pdf	https://www.axis.com/en-us/privacy
Backblaze	Backup Provider	https://www.backblaze.com/company/terms.html	https://www.backblaze.com/company/privacy.html
Backup Assist	Backup Software	https://www.backupassist.com/legal/backupassist-terms-of-service.html	https://www.backupassist.com/company/legal-notices/privacy-policy
Barracuda	Email, Network, Cloud, Data Security	https://www.barracuda.com/company/legal/prd_trm	https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy
BitDefender	EndPoint Protection Software	https://www.bitdefender.com/site/view/legal-eula.html	https://www.bitdefender.com/site/view/legal-privacy.html

BitTitan	E-mail Migration	https://www.bittitan.com/legal/	https://www.bittitan.com/legal/privacy-policy/
Blackpoint	Security Services	https://blackpointcyber.com/privacy-policy/	https://blackpointcyber.com/privacy-policy/
Brave	Web Browser	https://brave.com/terms-of-use/#:~:text=You%20shall%20defend%2C%20indemnify%2C%20and.use%20or%20miseuse%20of%2C%20or	https://brave.com/privacy/browser/#:~:text=Our%20company%20does%20not%20store,switched%20on%20Rewards%20or%20Sync
Brivo	Surveillance and Access Control	https://www.brivo.com/terms-of-use-brivo-services/	https://www.brivo.com/privacy/
Broadvoice	VoIP/UCaaS Provider	https://www.broadvoice.com/master-service-agreements/	https://www.broadvoice.com/privacy-policy/#:~:text=Broadvoice%20will%20not%20read%2C%20listen.as%20otherwise%20authorized%20by%20law
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
Clearlyfly	VoIP, SIP, UCaaS	https://www.clearfly.net	https://www.clearfly.net/legal/privacy/
CoDependent	Developer + Internal Power BI Tool	http://codependent.io/about	N/A
ConnectBooster	Credit Card Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Continuum	Recovery, RMM Agent	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Cradlepoint	Wireless Hardware	https://cradlepoint.com/about-us/terms-of-service/	https://cradlepoint.com/privacy-policy/
Cylance	Managed Detection and Response	https://solutionsgranted.com/services/	N/A
D&H	Distributor/Cloud Provider	dandh.com	-
Datto	BUDR, RMM, FileSync	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktops, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
DoorBird	Cameras	https://www.doorbird.com/en/terms-of-use	https://www.doorbird.com/en/privacy-policy
DoorKing	Access Control	https://www.doorking.com/terms-of-use	https://www.doorking.com/privacy-policy
Dropbox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
DropSuite	O365 backup	https://dropsuite.us/terms	https://dropsuite.com/privacy-policy/
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
DYN - Oracle	DNS	https://www.oracle.com/legal/terms.html	https://www.oracle.com/legal/privacy/
Eagle Eye Networks	Video Surveillance	www.een.com/	https://www.een.com/privacy-policy/
EaseUS	BDR	https://www.easeus.com/legal-counsel.htm	https://www.easeus.com/privacy.htm
Egnyte	File Sync	https://www.egnyte.com/terms-and-conditions/01-2020	https://www.egnyte.com/privacy-policy

EnGeniusTech	Wireless Hardware	https://www.engeniustech.com/terms-of-use.html	https://www.engeniustech.com/privacy-policy.html
ESET	EndPoint Protection Software	https://help.eset.com/eula/?lang=en	https://www.eset.com/us/privacy/
Faronics	Software to make computers into Kiosk Mode	https://www.faronics.com/terms-use	https://www.faronics.com/privacy-policy
Firefox	Web Browser	https://www.mozilla.org/en-US/about/legal/	https://www.mozilla.org/en-US/about/legal/
Geovision	Video Surveillance	https://www.geovision.com.tw/terms.php	https://www.geovision.com.tw/privacy.php
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Gozynta	ConnectWise Sync Tool	https://www.gozynta.com/terms/	https://www.gozynta.com/privacy/
Grandstream	VOIP Equipment	http://www.grandstream.com/ipvideotalk_terms.html	http://www.grandstream.com/privacy-statement
HelloSign	Digital Signatures	https://hellosign.com	https://www.hellosign.com/privacy
Hewlett Packard (HP)	Computing Devices, Printers, Software	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
HighTail	File Transfer Service	https://www.hightail.com/terms	https://www.hightail.com/terms
Hikvision	Surveillance	https://www.hikvision.com/en/policies/general-terms-of-use/	https://www.hikvision.com/en/policies/privacy-policy/
Holovision	Entry Access Solutions	https://www.eholovision.com/legal/	N/A
Hostifi	WiFi Management Platform	https://www.hostifi.com/tos	https://www.hostifi.com/privacy
HP Enterprise (HPE)	Enterprise Hardware & Software	https://www.hpe.com/us/en/about/end-user-agreement-terms.html	https://www.hpe.com/us/en/legal/privacy.html
Huntress	EndPoint Protection Software	https://huntress.io/terms_of_service.html	https://www.huntress.com/privacy-policy
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
Infima	Security Training	https://infimasec.com/legal/tos/#:~:text=THE%20PRODUCT%20PROVIDED%20OR%20MADE,MERCHANTABILITY%20FITNESS%20FOR%20A%20PARTICULAR	https://infimasec.com/legal/privacy/#:~:text=We%20do%20not%20knowingly%20collect,at%20privacy%40infimasec.com
Infrascale	BDR	https://www.infrascale.com/legal/terms-of-service/	https://www.infrascale.com/legal/privacy-policy/
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Inky	Email Security	https://www.inky.com/terms-conditions	https://www.inky.com/privacy-policy
Intel	CPU, Chipset, Video, other, Hardware	https://www.intel.com/content/www/us/en/legal/terms-of-use.html	https://www.intel.com/content/www/us/en/privacy/intel-privacy-notice.html
Intellisys	ISP	https://intellisys-group.com/terms-and-conditions/	https://intellisys.com/privacy-policy/
Intermedia	VoIP, E-mail, FileSync/Share	https://www.intermedia.com/legal	https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf
Intuit	Accounting, CC processing	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
JangoMail	Email Relay	https://jangosmtp.com/terms-of-use/	https://jangosmtp.com/privacy-policy/

Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Kaspersky	EndPoint Protection Software	https://www.kaspersky.com/endpoint-user-license-agreement	https://www.kaspersky.com/web-privacy-policy
Keeper Security	Password Management	https://www.keepersecurity.com/terms-of-use.html	https://www.keepersecurity.com/privacypolicy.html
KnowBe4	Security Awareness Training	https://www.knowbe4.com/website-terms-of-use	https://www.knowbe4.com/website-privacy-notice
LastPass	Password and Identity Management	https://www.docracy.com/0wu8xuu81x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Liongard	Customer Onboarding, Change Management	https://www.liongard.com/terms-of-use/	https://www.liongard.com/privacy-policy/
Logitech	Conference, HID, Webcams	https://www.logitech.com/en-us/tos/terms.html	https://www.logitech.com/en-us/legal/web-privacy-policy.html
LogMeIn / GoTo	Remote Access Software	https://www.logmein.com/legal/terms-and-conditions	https://www.logmein.com/legal/privacy
MalwareBytes	EndPoint Protection Software	https://www.malwarebytes.com/eula	https://www.malwarebytes.com/legal/privacy-policy
Matrox	Video Hardware	https://www.matrox.com/en/corporate/legal/terms-conditions	https://www.matrox.com/en/corporate/legal/privacy-policy#:~:text=At%20Matrox%2C%20ensuring%20the%20privacy.to%20protect%20your%20personal%20information.
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite, Hardware	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Mitel	VoIP Provider	https://www.mitel.com/legal/mitel-cloud-services-terms-and-conditions	https://www.mitel.com/legal/policies/privacy-policy
Nerdio	Cloud Management	https://privatecloud.getnerdio.com/terms-of-service/	https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy#:~:text=Privacy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
Nilear	ConnectWise Billing Integration Tool	https://www.nilearos.com/	https://www.nilearos.com/privacy-policy.html
Ninite	Installer/Updater	https://ninite.com/terms	https://ninite.com/privacy
Notepad++	Text Editor	https://notepadplusplus.com/terms-use-eula	https://notepadplusplus.com/privacy#:~:text=Your%20privacy%20is%20important%20to,control%20of%20their%20personal%20data.
Ntegrated	ISP-Managed	https://ntegrated.net/	https://ntegrated.net/legal/aup/
NVIDIA	Hardware/Software	https://www.nvidia.com/en-us/about-nvidia/nv-accounts/	https://www.nvidia.com/en-us/about-nvidia/privacy-policy/
Palo Alto Networks	Firewall/Security	https://www.paloaltonetworks.com/legal-notices/terms-of-use	https://www.paloaltonetworks.com/legal-notices/privacy
Panasonic	Cameras	https://na.panasonic.com/us/terms	https://na.panasonic.com/us/privacy-policy
PAX8	Cloud Service Provider	https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf	https://www.pax8.com/en-us/privacy-policy/

Paxton	LAN/WAN	https://www.paxton-access.com/wp-content/uploads/2020/06/Paxton10-End-User-License-Agreement.pdf	https://www.paxton-access.com/wp-content/uploads/2019/04/PaxtonAccessLtd_PrivacyStatement.pdf
PDQ	Software Deployment	https://www.pdq.com/terms-of-use/	https://www.pdq.com/privacy-policy/
PII Protect	Security Training	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/
Proofpoint	Email Protection	https://www.proofpoint.com/us/legal/license	https://www.proofpoint.com/us/legal/privacy-policy
Pulsar360	VOIP System	https://www.pulsar360.com/	https://www.pulsar360.com/resources/hipaa
RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Reality Spectrum	Business Consultant	https://www.realityspectrum.net/	N/A
Register.com	Internet Hosting	https://www.register.com/	https://newfold.com/privacy-center
SaaSAlerts	Alerting Platform	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/
Samsung	Hardware/Software	https://terms.account.samsung.com/contents/legal/usa/eng/general.html	https://www.samsung.com/us/account/privacy-policy/
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
SentinelOne	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
Sherweb	Cloud Service Provider	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
Sierra Wireless	Wireless Hardware	https://www.sierrawireless.com/legal/terms/	https://www.sierrawireless.com/privacy/
Slack	Messaging	https://slack.com/terms-of-service	https://slack.com/trust/privacy/privacy-policy#:~:text=To%20the%20extent%20prohibited%20by,steps%20to%20delete%20such%20information.
Smart Deploy	Machine imaging	https://www.smartdeploy.com/terms-privacy/	https://www.smartdeploy.com/terms-privacy/
SonicWALL	Hardware Security, Firewall, Cloud security services	https://www.sonicwall.com/legal/general-product-agreement/	https://www.sonicwall.com/legal/privacy-statement/
Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx
Splashtop	Remote Control Software	https://www.splashtop.com/terms/splashtop	https://www.splashtop.com/privacy
Star2Star	VOIP System	http://orion-cust.star2star.net/dogscrub/terms-conditions.html	https://s2s-support-files.s3.amazonaws.com/legal/star2star-communications-llc-privacy-policies.pdf
Synnex	Distributor/Cloud Provider	https://www.synnecorp.com/terms/	https://www.synnecorp.com/privacy-policy/
Synology	Network Storage	https://www.synology.com/company/legal/terms_conditions	https://www.synology.com/en-global/company/legal/privacy#:~:text=Synology%20keeps%20your%20personal%20data,than%20your%20consent%20is%20effective.
T3	VoIP, Communications	https://t3com.com/terms-conditions/	https://t3com.com/privacy-policy-for-t3-communications-inc/
TeamViewer	Remote Access Software	https://www.teamviewer.com/en-us/info/commercial-use/	https://www.teamviewer.com/en-us/trust-center/world-class-privacy/

TechData	Distributor/Cloud Provider	https://www.techdata.com/content/visitor/abouttd/conditions.aspx	https://www.techdata.com/privacy/
Teleco	Hardware Supplier	https://www.teleco.com/	https://www.teleco.com/privacy-policy/
TeleDynamics	Hardware Supplier	https://www.teledynamics.com/#/terms-and-conditions	https://www.teledynamics.com/#/privacy-policy
ThreatLocker	Zero-Trust Network Management	https://www.ui.com/legal/unifiedelite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Tigerpaw	Professional Services Automation, CRM, and BPM	https://tigerpaw.com/terms-of-service/	https://tigerpaw.com/privacy-policy/
TrippLite	Power Protection	https://www.tripplite.com/company/terms-of-use	https://www.tripplite.com/company/privacy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifiedelite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Veeam	Backup Software	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html
VMWare	Software, ESXI, Other	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Watchguard	Network Security and Multi-Factor Authentication	https://www.watchguard.com/wgrd-support/support-levels/terms-conditions	https://www.watchguard.com/wgrd-about/privacy-policy
Wattbox / SnapONE AV	Hardware Provider	https://snapone.com/legal/?section=website-terms-of-use	https://www.snapav.com/show/en/snapav/policies#privacy-policy
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
WhiteLabel	VoIP, UCaaS	https://www.whitelabelcomm.com/?gclid=EAlaQobChMv-rf5OLf9glV3smUCR15cgjLEAAYASAAEgKnofD_BwE	https://www.whitelabelcomm.com/privacy-policy/
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.
Zoho	CRM	https://www.zoho.com/terms.html	https://www.zoho.com/privacy.html
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/
Zultys	Unified Communications	https://www.zultys.com/terms-and-conditions/	https://www.zultys.com/privacy-policy/